



40/42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

[foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

23rd November 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/11/03.

You requested the following information:

**We look after Horncastle House (RH19 4JH) a care home for the elderly. Over the past 3 years we have been working closely with the home to avoid hospital admissions and to treat as many patients as possible within the home. I would be interested to see if this has had an effect on the 999 calls outs to this address.**

**I have copied the Manager of the home into my email in order that she is aware. We have been working closely on this matter and I am confident that she will support my request.**

**I am looking for data from 1 Jan 2014 – 31 Dec 2014, 1 Jan 2015 – 31 Dec 2015, 1 Jan 2016 to date.**

Please see the table below which shows the number of emergency responses made by South East Coast Ambulance Service NHS Trust to Horncastle House for the calendar years of 2014 and 2015 and from January 2016 to October 2016 inclusive. The table also shows the number of incidents where a patient was transferred to hospital. The figures are based on a search of the postcode RH19 4JH and deletion of responses to other locations that share the same postcode.

Calendar year	Emergency Responses	Incidents resulting conveyances to hospital
2014	58	42
2015	69	61
2016 Jan-Oct (inc.)	58	52

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust

40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust